

Question - What Operating systems are supported within the Xtender system?

Answer – Windows XP and Vista are the only supported operating systems.

Question – What browsers are supported within the Xtender system?

Answer – Internet explorer 6, 7, and 8 are currently supported with Windows XP and Windows Vista. Mozilla Firefox is supported only for the thin client (no scanning).

Question – Where do I find documentation on how to use the Xtender system?

Answer – The following URL includes links to information on installing and using the Xtender system. <http://mytraining.sdbor.edu/resources/banner/xtender.html>

Question – I am having trouble with getting my scanner setup in Xtender. Where can I go for help?

Answer – The following URL has links that can help with that.
<http://mytraining.sdbor.edu/resources/banner/xtender.html>

Question – What settings do I need to setup for my scanner to work properly?

Answer – The scanner needs to be setup with an ISIS driver. The settings for the ISIS driver need to be 200-300 dots per inch (DPI), Black and white (monotone or bi-tonal may be listed and used). Do not use a TWAIN driver or Color settings, these will increase file size dramatically.